

Airzone Support



Continuing professional development with Airzone Academy

Train with industry leaders on our on-line platform for professionals and keep up to date with the latest advancements.

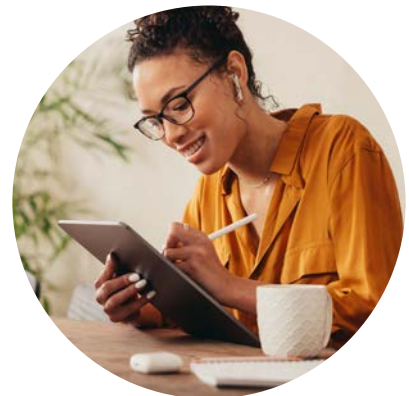


Choose the topic

Consult the list of courses and register for free for the one that interests you the most. You can take as many courses as you want.

Flexible schedules

We have planned different training modalities to adapt to your schedules: webinars, on-line or face-to-face courses.



For all profiles

All courses are carried out in a structured way with specific programmes, in order to adapt to all the technical profiles of the participants.

Become an expert



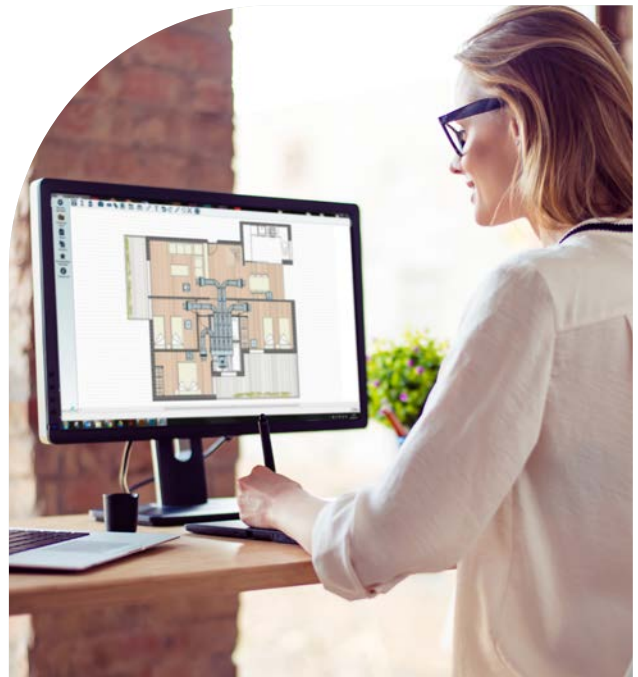
Get your Airzone
Pro badge

Complete a **free training programme** made up of several courses and become an Airzone expert.

The first step towards a closer collaboration with Airzone!



With the **Airzone Pro Installer** programme, you will discover how our control systems work.



With the **Airzone Pro Specifier** programme, you will discover the different solutions, by type of technology and application.

Still don't have an Airzone Academy account?



Go to airzonecontrol.com, click LOG IN, then click **Sign up!**



Activate the account from your email.



Visit the **Academy** and start training.

We are part of your projects

Drawing on more than 20 years of specialisation in the sector and collaboration with heating and cooling professionals, we are at your disposal with **a team of engineers who will help you develop your projects.**



Comprehensive advice

We provide you with all the resources you will need throughout your project.

CONTACT OUR TEAM:

projects@airzonecontrol.com

DOWNLOADS:

airzonecontrol.com/projects/resources



Visit airzonecontrol.com and discover **our services and tools** for professionals.

DUCTZONE

Download our **free software for the design and calculation of heating and cooling installations**, compatible with all types of constructions.

Airzone software

Certificates

Our solutions are approved by the current **main certifications** in terms of heating and cooling and energy efficiency.

Studies

To demonstrate the effectiveness of our solutions, we have conducted various case studies **in collaboration with several universities**, which serve as a reference for each type of project.

Tools and resources

CAD

CAD blocks of Airzone products and connection diagrams, depending on the solution.

RE2020 DATA RECORDS

These records represent the **regulations concerning** our heating and cooling solutions.

BIM

Catalogue of product families in Revit format, with BIM&CO and BIMObject.

Technical Support

Our **team of Airzone product experts** are dedicated solely to providing you with comprehensive technical help and support, in the fastest way possible.

Need technical support?

+44 330 822 0991 / +34 900 400 445

techsupport@airzonecontrol.com

airzonecontrol.com/support

Monday to Thursday:

From 8:00 to 14:00 and 15:00 to 17:30 (CET)

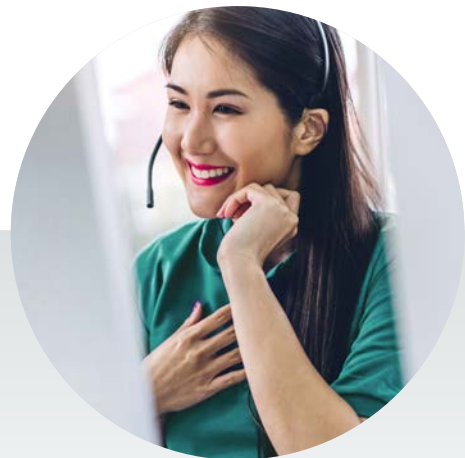
Friday: From 8:00 to 17:00 (CET)



We support you every step of the way

We adapt to your needs by offering you **customised solutions**:

- Commissioning assistance.
- Customised assistance for your project.
- Management of warranties and returns.



Assistance with remote access

By adding an Airzone Cloud Webserver, our experts can **monitor your systems' settings in real time** and modify them, if necessary.



A new tool: Argos

We present you the next generation platform for remote assistance: Argos*. **We support you in real time by video call** to offer you the best on-site assistance. There is no need to download an app.

Video calls

To facilitate support, take advantage of chat and split-screen during the video call.

Secure communications

Argos sessions are individual and encrypted with a high level of data protection.

Interactive dashboard

Share photos, audio and video files, and documents so that you may obtain better support.

*The use of the Argos tool is subject to the oversight of Airzone Technical Support, depending on the needs of the site.

How does it work?



Our technical support team **will contact you**



You will **receive a link** by SMS or email.



Click on the link to start the video call.



Designed & Manufactured in EU

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