

LEGAL TERMS AND CONDITIONS – “ENERFACE” PROMOTION

This promotion will be carried out in accordance with the following LEGAL TERMS AND CONDITIONS:

1. General Considerations

The commercial entity CORPORACIÓN EMPRESARIAL ALTRA, S.L. (AIRZONE), with registered office at Calle Marie Curie 21, 29590, Malaga (Spain), and Tax ID number B92611102, both on its own behalf and through its subsidiaries AIRZONE CLIMA, S.L., AIRZONE FRANCE, S.A.R.L., and AIRZONE ITALIA, S.R.L., organizes, develops, and makes available to AIRZONE users the promotion known as “ENERFACE” (hereinafter, the Promotion).

Participation in this Promotion shall be governed by the provisions set out in the *Participation Conditions* section.

Participation in this Promotion grants participant status and implies full and unreserved acceptance of the terms and conditions contained in this document.

2. Purpose and Limits of the Promotion

The purpose of this Promotion is to promote the AIRZONE Wi-Fi Consumption Meter, which will enable AIRZONE customer users to make decisions based on real data and use their climate control systems more consciously, thanks to the new management capabilities that will be introduced with Enerface.

The product reference for the Wi-Fi Consumption Meter subject to this Promotion is AZX8AC1MTW1PC.

Under this Promotion, active AIRZONE customer users may obtain their Wi-Fi Consumption Meter completely free of charge, paying only the cost of installation.

This Promotion does NOT apply to any AIRZONE product other than the one expressly mentioned above, and is limited exclusively to this single product.

3. Scope of the Promotion

The Promotion is carried out within the territory of the European Union and is managed by CORPORACIÓN EMPRESARIAL ALTRA, S.L., as well as through its subsidiaries AIRZONE CLIMA, S.L., AIRZONE FRANCE, S.A.R.L., and AIRZONE ITALIA, S.R.L., depending on the specific territory of the participating AIRZONE customer user.

4. Duration of the Promotion

This Promotion will be valid from January 1, 2026, to December 31, 2026, with the latter being the final day on which the promotional conditions apply.

Once the established period has ended, the Promotion will be deemed concluded. The participation form will be blocked and will display the message “Promotion Ended,” and no further requests to adhere to the conditions set out in this Promotion will be accepted. Consequently, any acquisition of the Wi-Fi Consumption Meter by an AIRZONE customer user after the end of the promotional period will be subject to the product’s general sales conditions.

5. Participation Conditions

5.1. Eligible participants

Any natural person over EIGHTEEN (18) years of age who is an end consumer, has habitual residence in a country of the European Union, and is an active AIRZONE customer user during the promotional period may participate in the Promotion.

This Promotion may not be combined with any other promotion organized by AIRZONE in relation to its products.

Any participation that includes any of the following circumstances may be invalidated and excluded from the Promotion:

- A consumer participates using different email addresses with the same MAC address, attempting to make any alteration during the course of the Promotion.
- A consumer who requests and receives their Wi-Fi Consumption Meter does not proceed with its installation within a period not exceeding 60 days.

In this case, AIRZONE reserves the right to claim from the customer the amount corresponding to the product without applying the 100% promotional discount.

Express acceptance of these Legal Terms and Conditions is a necessary requirement to participate in the Promotion. Participants shall be deemed to have accepted the Legal Terms and Conditions when they provide their data through the participation form.

Failure by any participant to comply with the conditions set out in these Legal Terms and Conditions will result in the automatic cancellation of their participation. Likewise, any false statement or any indication of false identity or address, or fraud, will result in the nullity of the participation and, consequently, the participant will not be entitled to enjoy the benefits of the Promotion.

6. Participation Mechanics

All individuals wishing to participate in the Promotion must comply with the requirements set out in the terms and conditions of these Legal Terms and Conditions.

7. Steps to Follow

1) The active AIRZONE customer user will complete a form to enroll in the Promotion and request the Wi-Fi Consumption Meter free of charge.

Once the form has been completed, the customer user will receive a promotional code associated with their AIRZONE solution.

The customer may choose between two installation options:

- a) Installation carried out by AIRZONE at the prices established for this purpose and previously communicated.
- b) Installation carried out by the customer through their usual installer.

(IMPORTANT: AIRZONE informs users that, for proper operation of the product, installation must be performed by a professional, and under no circumstances is it recommended that the end user carry out the installation independently.

AIRZONE shall not be liable for any incident or damage that may occur if the user installs the product themselves.)

2) If the customer decides that installation is to be carried out by AIRZONE, the Company itself, through its technical services, will perform the installation and commissioning of the Wi-Fi Consumption Meter at the customer's premises.

3) If the customer opts to have the installation carried out by their usual installer, they must contact that installer and provide the promotional code obtained after completing the form.

The installer must contact AIRZONE and place the order for the item in the usual manner, using reference AZX8AC1MTW1PC. Once the order has been placed, AIRZONE will send the product so that the installer can proceed with its installation.

Once the Wi-Fi Consumption Meter has been installed at the active AIRZONE customer user's premises, it must be linked to the Airzone Cloud mobile application and activated using the promotional code provided by the customer. This step is essential, as the meter will not function otherwise.

For more information, you may contact us at the following email address: clientes@airzonecontrol.com.

8. Processing of Personal Data

In accordance with current Personal Data Protection regulations, we inform you that your data will be incorporated into the processing system owned by CORPORACIÓN EMPRESARIAL ALTRA, S.L., with Tax ID B92611102 and registered office at Calle Marie Curie 21, 29590, Malaga (Spain), for the purpose of managing your participation in this Promotion, managing the delivery and/or return of the product, and fulfilling any applicable tax or other legal or administrative obligations related to the Promotion. In compliance with applicable regulations, AIRZONE informs users that the data will be retained for the period strictly necessary to fulfill the purposes indicated above. Once this period has elapsed, the data will be deleted.

9. Amendment of These Legal Terms and Conditions

CORPORACIÓN EMPRESARIAL ALTRA, S.L. (AIRZONE) reserves the right to amend these Legal Terms and Conditions, in whole or in part, including adding, modifying, or deleting clauses, without assuming any liability for such amendments, provided there is a justified cause or force majeure. AIRZONE undertakes to notify participants sufficiently in advance of any new terms and conditions of participation.

10. Availability of These Legal Terms and Conditions

These Legal Terms and Conditions will be available to Promotion participants on the website <https://legal.airzonecontrol.com/ib/es/bases-promocion-enerface/> and at CORPORACIÓN EMPRESARIAL ALTRA, S.L. (AIRZONE), Calle Marie Curie 21, 29590, Malaga (Spain), and may be consulted at any time.